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In partnership with



MEDIA RELEASE

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FIRST TRAINEES GRADUATE FROM CAPTA TRAINING CENTRE

The CaPTA Training Centre (CTC) and the Career Training Institute of Australia (CTIA) are proud to have their first trainees graduate with their Certificate III in Tourism (Operations).

Betty Minniecon completed the two year competency based qualification under a full-time traineeship at The Rainforest Habitat Wildlife Sanctuary in Port Douglas, whilst Grerita Pascoe completed hers as a school based trainee across The CaPTA Group,

Betty worked across a variety of departments at The Rainforest Habitat, including Reception/Retail, Kitchen, Restaurant and Wildlife, performing a diverse range of tasks such as koala leaf collection, animal food preparation, cafe and bar service, kitchen food preparation, customer service, office procedures and retail.

As part of her year 11 and 12 studies at Woree High School, Grerita obtained the qualification with theory based study, and practical work experience in customer service and tour sales at the CaPTA Booking Centre, administration at the Tropic Wings Depot office, and wildlife and retail at the Cairns Wildlife Dome.

Woree High School VET Co-ordinator Desley Ferrando said the school had benefitted from the rewarding partnership with CTC, and looked forward to continuing this well into the future.

"CTC offers trainees a unique opportunity to learn in a well supported and diverse environment, and is to be commended on its progressive approach to training, recognising the need for well-trained Team Members in the Tourism & Hospitality Industry," she said.

CTC's 2009 School-based traineeships will commence in March, with trainees being hosted by employers across the Cairns, Port Douglas and Kuranda region. For more information, please contact CTC on 40419455 or email ctc@westnet.com.au.

CTIA is Queensland's leading training organisation, with training centres Australia wide, and numerous accolades and awards for its training programmes. CTC delivers accredited and non-accredited training programmes across a variety of areas including Tourism, Hospitality, Outdoor Recreation, Wildlife, work ready programs, customer service, conflict resolution and effective communication.

For more information or to arrange an interview, please contact Penny Cleland on (07) 4041 9432 or 0427 036 714.