

Join Wildlife Habitat as a Food & Beverage Supervisor – Lead in an Award-Winning Eco-Tourism Sanctuary!



About Us

Wildlife Habitat Port Douglas is more than a wildlife sanctuary—it's a place where conservation, education, and sustainability come alive. As part of the locally owned and operated **CaPTA Group**, Wildlife Habitat is renowned for its eco-certified experiences and dedication to preserving Australia's unique flora and fauna.

Nestled in the heart of Far North Queensland, Wildlife Habitat offers visitors the chance to connect with nature in meaningful ways. Join us in creating unforgettable moments while promoting sustainability and innovation in a world-class environment.

The Role: Food & Beverage Supervisor

As the **Food & Beverage Supervisor**, you'll take the lead in overseeing our café and food outlets. This is a hands-on leadership role that combines operational excellence, guest satisfaction, and a passion for sustainability.

Key Responsibilities

- **Deliver Exceptional Experiences:** Oversee daily operations to ensure smooth service and delighted guests.
- **Inspire a Team:** Lead, train, and motivate a dynamic food and beverage team to achieve excellence.
- **Stock and Financial Management:** Monitor inventory, minimise waste, and assist with financial responsibilities.
- **Uphold Standards:** Ensure compliance with food safety, hygiene, and workplace health and safety regulations.
- **Contribute to Creativity:** Assist with menu development, promotions, and the planning of special events.
- **Champion Sustainability:** Align operations with Wildlife Habitat's conservation and eco-tourism values.

The Ideal Candidate

We're searching for a hospitality professional with leadership experience who thrives in a fast-paced, guest-focused environment.

- **Proven Experience:** Previous supervisory or leadership experience in food and beverage operations.
 - **Exceptional Customer Service:** Outstanding communication and interpersonal skills.
 - **Organised and Proactive:** Strong problem-solving skills and an eye for detail.
 - **Knowledgeable:** Familiarity with food safety practices and hospitality operations.
 - **Certified:** Current Responsible Service of Alcohol (RSA) Certificate, Responsible Management of Licensed Venues (RMLV) certificate and Food Safety Supervisor certifications (or willingness to obtain).
 - **Passionate:** A commitment to sustainability and wildlife conservation is highly desirable.
 - **Pre-Employment Requirements:** Must comply with the **CaPTA Group's Drug and Alcohol Policy**, including passing a **pre-employment drug and alcohol screening**.
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Why Join Us?

At Wildlife Habitat, you'll enjoy:

- **Career Growth:** Be part of a supportive team with opportunities for professional development.
 - **A Unique Workplace:** Work in a world-renowned wildlife sanctuary surrounded by natural beauty.
 - **Competitive Benefits:** Receive a competitive salary and access to unique staff perks.
 - **A Sense of Purpose:** Contribute to conservation, education, and eco-tourism excellence.
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How to Apply

Are you ready to lead the way in an award-winning eco-tourism environment? Submit your cover letter and resume to hr@capta.com.au, or call us at **07 4041 9455** for more information.

Location: Wildlife Habitat, Port Douglas, QLD

Website: <https://www.wildlifehabitat.com.au/>

Be part of something extraordinary. Help us create memorable experiences and make a positive impact on wildlife conservation as part of the CaPTA Group.