WILDLIFE ASSISTANT TEAM LEADER

A Career Opportunity in a Tropical Paradise

Are you an experienced wildlife professional with strong animal husbandry skills and a passion for animal welfare, conservation and guest engagement? Join Wildlife Habitat Port Douglas as our **Assistant Wildlife Team Leader** and support the leadership of a dedicated team in delivering exceptional animal care, memorable guest experiences and outstanding operational standards within one of Australia's leading wildlife parks.

About the Role

As the Assistant Wildlife Team Leader, you will support the daily operations of the Wildlife Department, helping to ensure exceptional animal welfare, husbandry standards, guest experiences and team performance. Working closely with the Wildlife Team Leader and Management, you will provide hands-on leadership, guidance and operational support while contributing to the achievement of conservation, operational and commercial objectives.

Key Responsibilities

- Support, coach and assist the Wildlife Team to achieve high standards of animal welfare, guest engagement and operational performance.
- Assist with the coordination of daily wildlife operations, including animal husbandry, presentations, encounters and habitat management.
- Ensure animal welfare standards, husbandry procedures and conservation objectives are maintained.
- Support the preparation of team rosters, daily work plans and operational priorities.
- Assist with the training, onboarding and development of Wildlife team members.
- Monitor animal health and welfare, reporting and responding to concerns appropriately.
- Deliver and support engaging wildlife presentations and guest experiences.
- Ensure compliance with animal welfare, workplace health and safety, biosecurity and operational procedures.
- Liaise with management and other departments to support the smooth operation of Wildlife Habitat.
- Contribute to continuous improvement initiatives across animal care, guest experiences and operational performance.
- Act in the Team Leader's capacity when required and within delegated authority.

About You

You'll bring:

- Demonstrated experience working with exhibited animals in a zoological, wildlife or conservation environment.
- Experience providing leadership, mentoring or supervisory support within a team environment.
- Strong knowledge of animal husbandry, animal welfare and safe animal handling practices.
- Excellent communication and interpersonal skills.
- A commitment to delivering exceptional guest experiences and conservation education.
- Strong organisational skills and the ability to manage competing priorities.
- Sound problem-solving skills and a proactive approach to work.
- A current Queensland Blue Card (or ability to obtain).
- A current driver's licence and availability to work a rotating roster, including weekends and public holidays.
- Certificate III in Wildlife and Exhibited Animal Care or equivalent qualification highly regarded.

Apply Now
If you're passionate about Australian wildlife, leadership and tourism, we'd love to hear from you. Please submit your resume and a cover letter outlining your suitability for the role. Applications without a cover letter will not be considered.

Be part of something extraordinary with the CaPTA Group and help create memorable experiences every day.